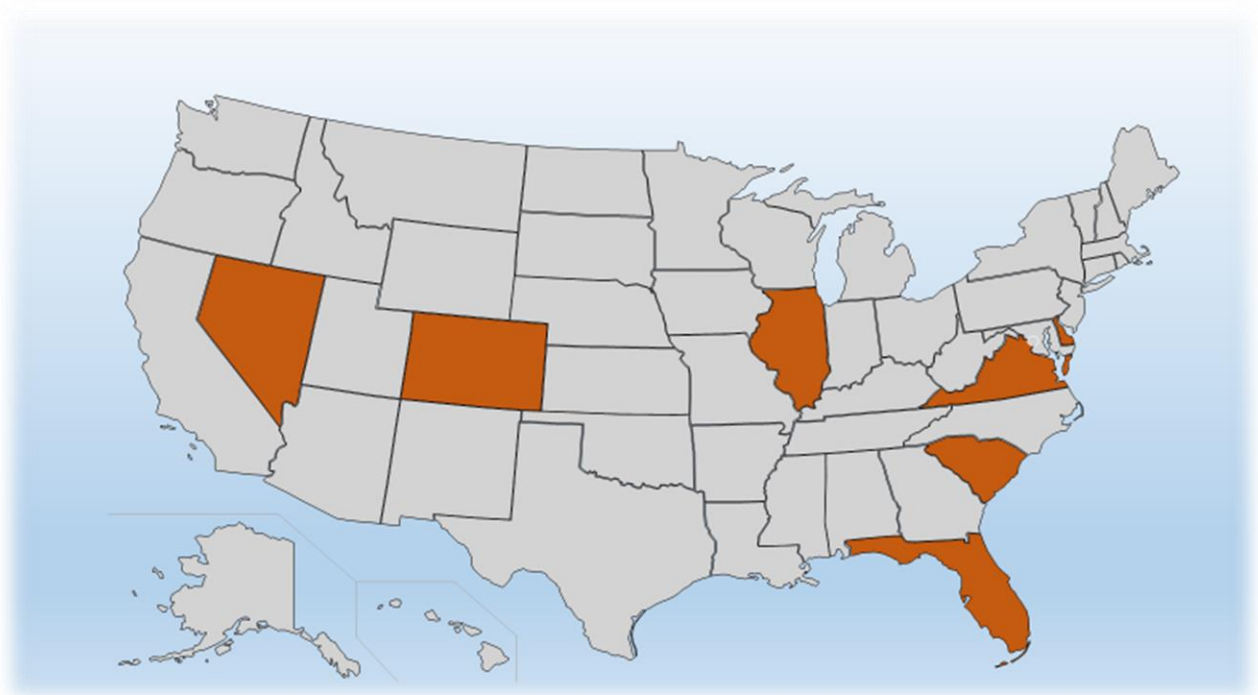


# Statutes Re Ombudsman for HOAs

NATIONWIDE: At-A-Glance | August 21, 2019

## 7 States *(Source: NCSL)*

- Nevada
- Colorado
- Illinois
- Virginia
- Delaware
- South Carolina
- Florida





# Statutes Re Ombudsman for HOAs

## NATIONWIDE: At-A-Glance

### Funding Provisions

- **Nevada**...associations pay fees, per unit, to the state for deposit into the Account for Common-Interest Communities and Condominium Hotels for the cost of administering the Office of the Ombudsman and the Commission...
- **Colorado**...paid from the division of real estate cash fund, subject to annual appropriation...
- **Illinois**
- **Virginia**...Common Interest Community Management Information Fund, to be used in the discretion of the Board to promote the improvement and more efficient operation of common interest communities through research and education...
- **Delaware**...Office of the Common Interest Community Ombudsperson is within the Delaware Department of Justice...
- **South Carolina**
- **Florida**...ombudsman office funded by the Division of Florida Condominiums, Timeshares, and Mobile Homes Trust Fund...

### **HOA Information & Resource Center**

***...within the Division of Real Estate***

#### **Information Clearing House**

- Compile database
- Educational & reference material
- Monitor changes in federal/state laws
- Provide information and answers to FAQs

#### **HOA Information Officer**

- Employ assistants
- Request records from associations
- Track inquiries & complaints
- Annual report

### **Office of the Common Interest Community Ombudsperson**

***...within the Delaware Department of Justice***

- Publicize the office's available services
- Assist parties to understand their rights/responsibilities
- Ombudsperson not attorney for parties
- Conduct educational seminars
- Publish educational and reference materials
- Develop election procedures for HOAs
- Provide monitors and vote counting services to HOAs
- Provide meetings, mediation, other alternative dispute resolution upon request
- Establish a template for HOAs' written procedures
- May subpoena witnesses, compel attendance & testimony, administer oaths,, take evidence to perform duties
- Establish procedural rules for meetings, mediation, and other alternative dispute resolutions
- Hold public meetings to gain comprehensive sense of issues facing parties
- Annual report